AutoReminder™

For years, businesses and professional practices have depended on specially designed systems to handle telephone reminder calls. Unfortunately, these systems can cost thousands of dollars, putting businesses and practices out of budget. Until now.

Voicent AutoReminder does everything traditional telephony equipment does, plus more, at a fraction of the cost. Its incredibly easy-to-use, yet powerful software package, specially designed for hospital, professional practices and small businesses completely eliminates the tedious, repetitive telephone reminder calls.

Voicent AutoReminder works seamlessly on any office PC. It's so simple, you can set it up in minutes; It's so reliable, you can trust it to free up staff for more pressing work such as office management, bill handling, patient care.

Highlights

- **Easy-to-use calendar and scheduler to manage appointment with automatic telephone reminder**
- **Touch-tone appointment confirmation and voice response**
- **Design your own reminder message using *message designer* feature**
- **Text-to-Speech pronounces customer name, appointment date and time, callback number and personal message**
- **Appointment Confirmation and call status report**
- **Multi-user support within one program, each user has his/her own private schedule**
- **contact management keeps track of customer data**
- **Integrate with most office management software**
- **Web interface allows appointment to be booked online by customers**
- **Command line interface provide more application automation**
- **Multi-phone line support**
- **Group calling feature can call a list of number at once**

So Simple to Use, It Practically Does Everything Itself

Voicent AutoReminder couldn't be easier to use. In the AutoReminder appointment-scheduling book, simply enter an appointment with the name and phone number(s) and select a time to call. AutoReminder takes care of the rest. The system automatically calls each person at the time and date specified. It also lets the client to respond and confirm the appointment.

No More Tedious, Routine Calls

From large hospitals to clinics to private practices, appointment reminder and confirmation are essential to reduce no-shows and to manage clients' appointment more effectively. Voicent AutoReminder frees up office staffs from a tedious task, giving them more time to serve clients better. The built-in appointment-scheduling book lets you create, reschedule, cancel appointments as well as manage clients' contact information.

When you or your staffs are on vacation, Voicent AutoReminder is invaluable. It can work 24 hours a day, 7 days a week, to call your clients of their upcoming appointments. It never misses a call.

Detailed, Accurate Call Status Report

AutoReminder recognizes a live person or an answering machine, tailoring its message accordingly. When a live person answers, it lets the person use touch-tone pad to confirm the appointment or leave a message. If an answering machine answers, it leaves a message on the answering machine without requesting confirmation. If a phone line is busy or no answer, it will automatically try again later.

The appointment book records detailed call status, including confirmation, voice response from clients. You can listen to voice responses by click on the message icon in the appointment.

How does it work?

Simply click on the appointment book and create an appointment by entering customer name, phone number, appointment date and time, and select the time and reminder message.

That's it!

At specified time, AutoReminder makes the reminder call with the selected reminder message. Call status including confirmation response is displayed immediately after the call is made.

Sample message

"Hi, this message is for [Contact Name]*. You have an appointment with [My Name] at [appointment time]. If you cannot make it, please call our number at [My Number]. To confirm this appointment, press 1. To reschedule, press 2. To leave us a message, press 3. If you want to hear this message again, please say 'play it again', otherwise, simply hang up."

* Text inside […] are customized text. The text are different for each appointment.

There is simply no other system out there offers what Voicent AutoReminder does at such an affordable price!

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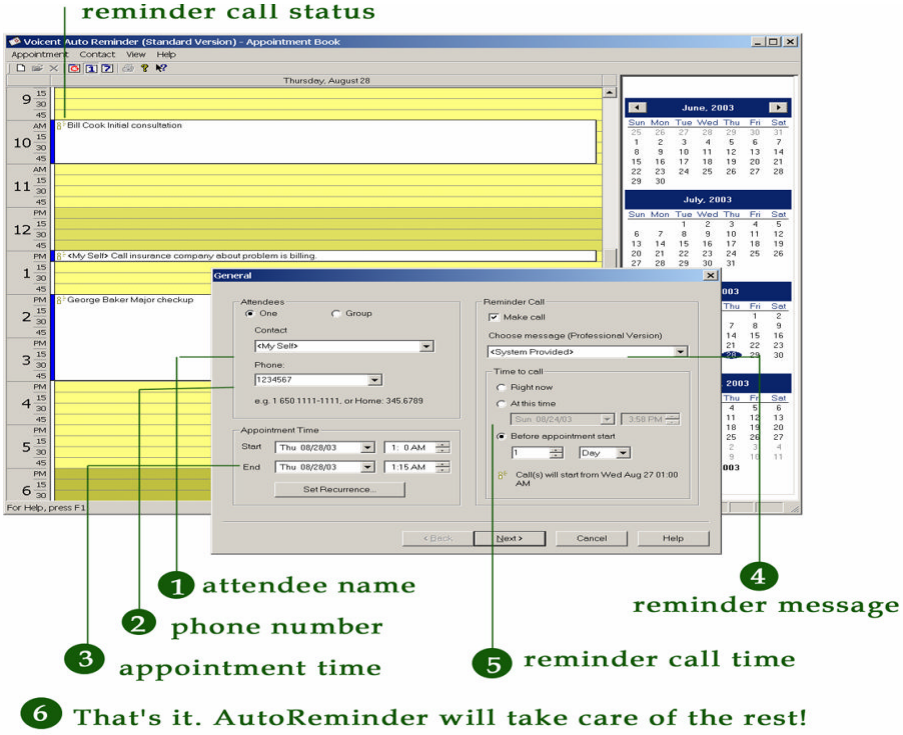

Reduce Cost, Increase Profit

Voicent AutoReminder reduces no-shows. It automatically reminds customers' up-coming appointments. A doctor's office no longer has to pay office assistant to make appointment reminder calls. AutoReminder makes consistent and accurate calls. It increases profit. With touch-tone confirmation feature, hospital can monitor cancelled appointment and schedule patients with the newly available time slots. AutoReminder never misses a call. It makes your time and work more productive, more in control.

Enhance Professional Image

Voicent AutoReminder provides clear and friendly reminder message. It provide a consistent, pleasant-sounding professional voice that is unaffected by mood, poor grammar, voice tone, or personal accents. You can also record your reminder messages. AutoReminder supports multiple user scheduling book. One program can be shared by group of professionals with their own private scheduling. If the appointment reminder calls reach full capacity on a single phone line, it can be easily expanded into two or more phone lines to increase the number of calls and increase the speed of calling.

Be Creative, Design Your Own Message

The AutoReminder system is not limited to just appointment reminder. You can customize messages by using telephone recording and message designer, text-to-speech feature to create any messages you like, such as medication reminder, meeting reminders, merchant pick-up or delivery reminders, morning wake up call, and much more.

Try Today

Try our **FREE** version to feel how easy it is to use! Just download the software from **http://www.voicent.com,** or order a CD online.